

General terms of Safe to Play trainings

Registration for Safe to Play training (hereafter referred to as training) is done via an online form, phone call, e-mail or any other means that can be verified later. Order confirmation will be sent to the email given by the student (hereinafter customer).

Prices

The current price list is available at www.s2p.fi. The price at the time of signing to the training applies. All prices are VAT 0%, VAT is added for all customers in Finland and for customers within EU who fail to provide company's valid VAT code.

Invoicing

The invoicing information shall be given at the time of the order and the first pdf-invoice is included in the price. Additional invoices may be added with additional fee as given in the price list.

Cancellation

Registration to a training can be cancelled free of charge over the period of 7 days after the registration. Later the cancellation is not possible, but the participation may be transferred to another person, even to a different company.

Preliminary signing (if available) becomes binding 30 days before the beginning of the training. Preliminary registration can only be made at the full price. Preliminary registration may be cancelled free of charge before it becomes binding.

Due to a force major situation the participation may be transferred to the next training. However, the training is invoiced normally plus an additional € 50 per cancelled day to cover room and serving costs.

Security

The trainings are organized in suitable and secure premises.

A customer whose behaviour disturbs the training will receive an oral request to stop. If the disturbance continues, he receives a warning in a bilateral conversation. If disturbing behaviour still continues, the student will be asked to leave and, if necessary, removed by the security personnel. A person who has been removed from the training receives a one-year ban on participating in Safe to Play training. All of his training fees and other depreciation costs, including any compensation paid for other students due to the disruption or compensation for their leaving from the training, will be charged in full.

Disputes

Disputes will be resolved in the District Court of the training organiser's home town.